

FLOYD

ASSEMBLY GUIDE :

The Adjustable Bed Frame

Installation

COMPONENTS

NOTE: BEFORE DISCARDING ANY PACKING MATERIALS, CHECK PACKAGING AND VERIFY ALL ITEMS IN THE PARTS LIST ARE INCLUDED.

1x Remote Control



3x Batteries (AAA)



1x Power Supply + Cable



1x Sync Cable*



1x Mattress Retainer Bar**



6x Anti-Skid Pads



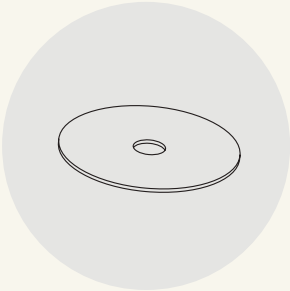
4x Carriage Bolt(s)



4x Knob(s)



4x Oversized Washers



FOR DIGITAL INSTRUCTIONS, VISIT [FLOYDHOMES.COM/PAGES/ASSEMBLY](https://floydhome.com/pages/assembly) OR SCAN THIS QR CODE:
FOR ASSISTANCE, CONTACT CUSTOMER SERVICE AT [FLOYDHOMES.COM/CONTACT](https://floydhome.com/contact) OR 888-308-7096



* ONLY AVAILABLE WITH TWIN XL BED SIZES
** KING BED SIZE WILL COME WITH TWO (2) MATTRESS RETAINER BARS

STEP 1:

Setting up your adjustable frame.

- ① With two people, carefully lift the adjustable base out of shipping carton and place it flat on the floor.
- ② Unfold the base. Verify that all parts are available before discarding any packing materials and remove all cartons from the base.
- ③ Plug the input power cord into the power supply.
- ④ Connect the power supply to the control box, which is the black box attached to the bottom of the bed.
- ⑤ Next, install the included AAA batteries into the battery compartment on the remote control. Most remotes come pre-paired to the bed but if pairing is required, follow the steps below:

Method 1: Unplug and plug in the adjustable base. When the light on the control box begins flashing, press the **Head Up** and **Foot Up** buttons on the remote control simultaneously. The light will stop flashing and you will hear a beep sound that indicates the remote has been paired with the base.

Method 2: Plug the power cord into the wall outlet. Press and hold the pairing button on the control box for three seconds until a light starts flashing to indicate the bed is ready for pairing. Press **Head Up** and **Foot Up** buttons on the remote control simultaneously, the light will stop flashing and you can hear the beep sound that will indicate the remote has been paired with the base.

- ⑥ Unplug the bed from the power outlet. With two people, carefully lift the bed by the metal frame, turn over and place gently onto your Floyd Bed Frame. Do not lift the bed by the top surface as this can cause damage.
- ⑦ Cut all zip ties that are attached to the base. They're meant to stabilize the motors, deck, and frame when turning the base over.
- ⑧ Make sure the cords do not interfere with operation of the bed. Plug the powercord into a grounded electrical outlet. A surge protector (not included) is recommended. Verify that the bed is operational by using each function on the remote. Then return the bed to a flat position.
- ⑨ Insert mattress retainer bar into the two holes at the foot end of the bed. Place your mattress and bedding on top. Your adjustable bed is now ready to use.

STEP 2:

Adding the adjustable frame to your Floyd Bed.

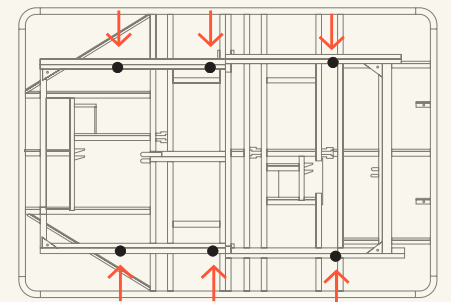
First, apply the anti-skid pads.

Before installing on a Floyd bed, apply the anti-skid pads under the adjustable frame to keep it in place.

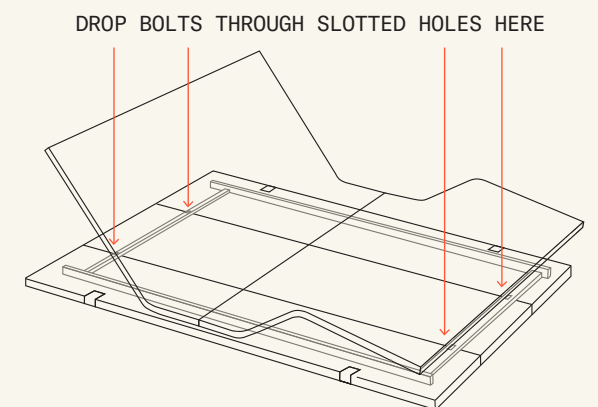
- ① Turn your adjustable bed on its side and then locate the areas near the center brackets and corner brackets of the frame.

NOTE: For safety reasons, lifting of the adjustable bed must always be performed by two (2) people.

- ② Remove the anti-skid pads from the adhesive backer and apply the pads on each of the identified areas near the center and corner brackets as shown.

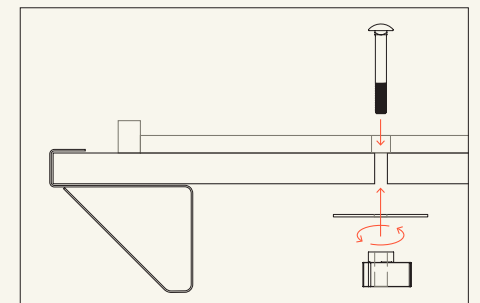


- ③ Place the adjustable frame on top of your Floyd Bed Frame.
- ④ Insert the carriage bolts down through the top of the frame between the gaps in the panels.



! IMPORTANT! SLOTTED HOLES ON THE FRAME MUST BE ALIGNED WITH THE GAPS BETWEEN THE PANELS OF THE FLOYD BED.

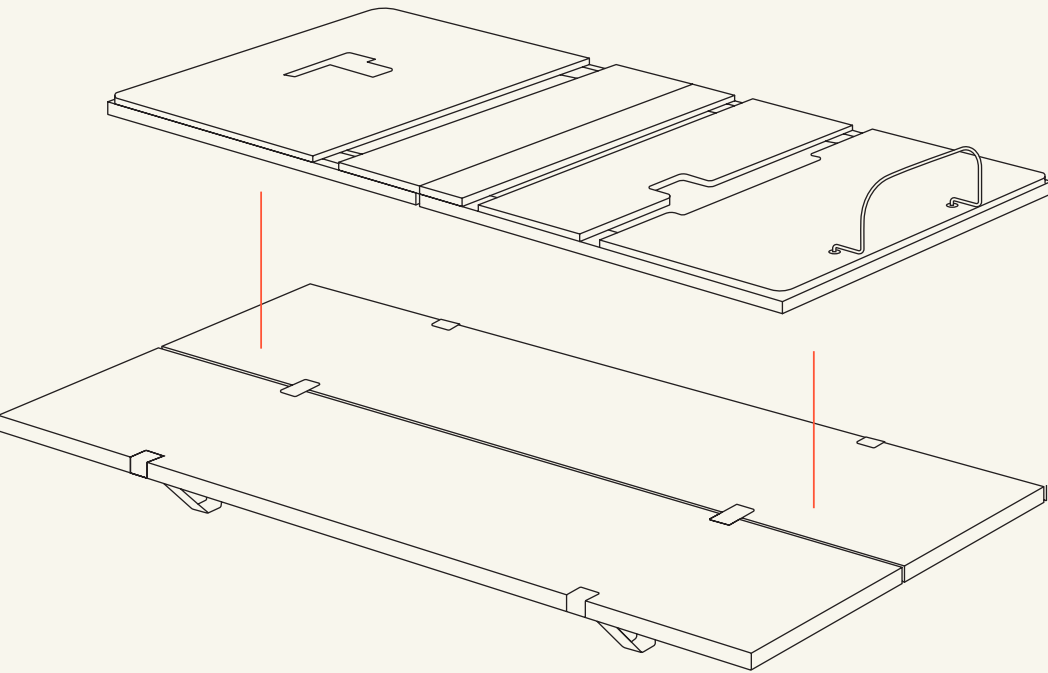
- ⑤ Under the bed, slide the oversized washers over the carriage bolts. Screw the knobs onto the bolts and hand tighten.



Installation

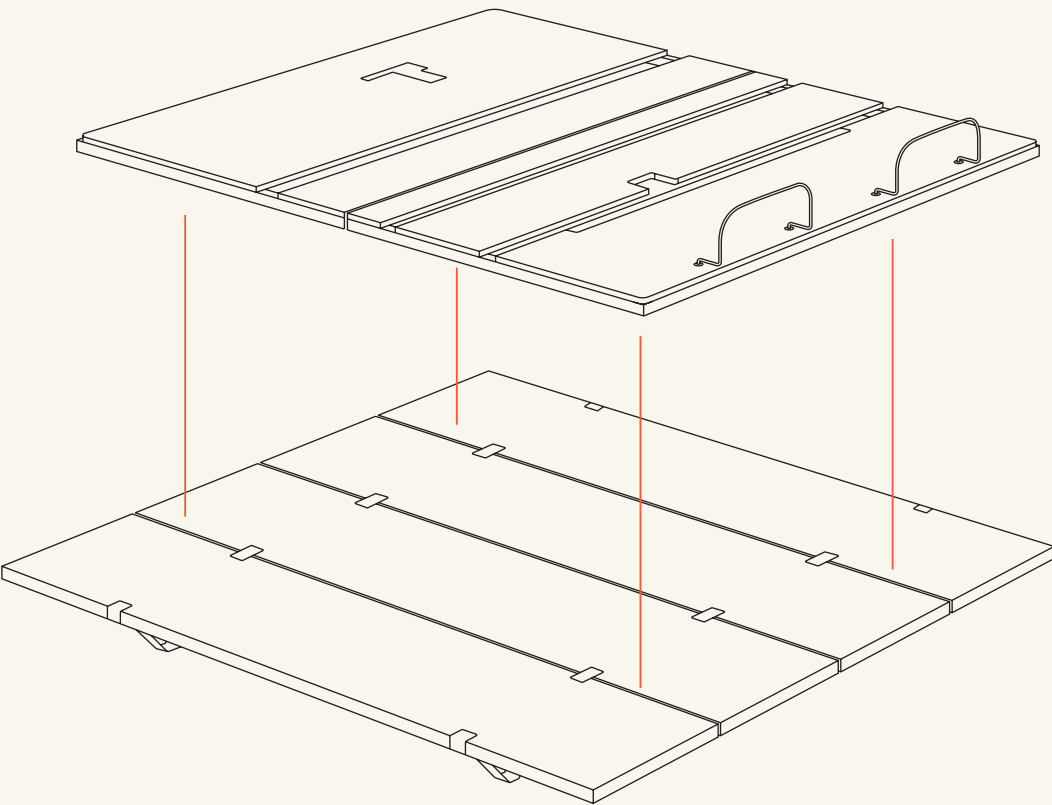
SIZE GUIDE
TWIN:

DROP 2 BOLTS THROUGH CENTER HOLES (AS SHOWN)



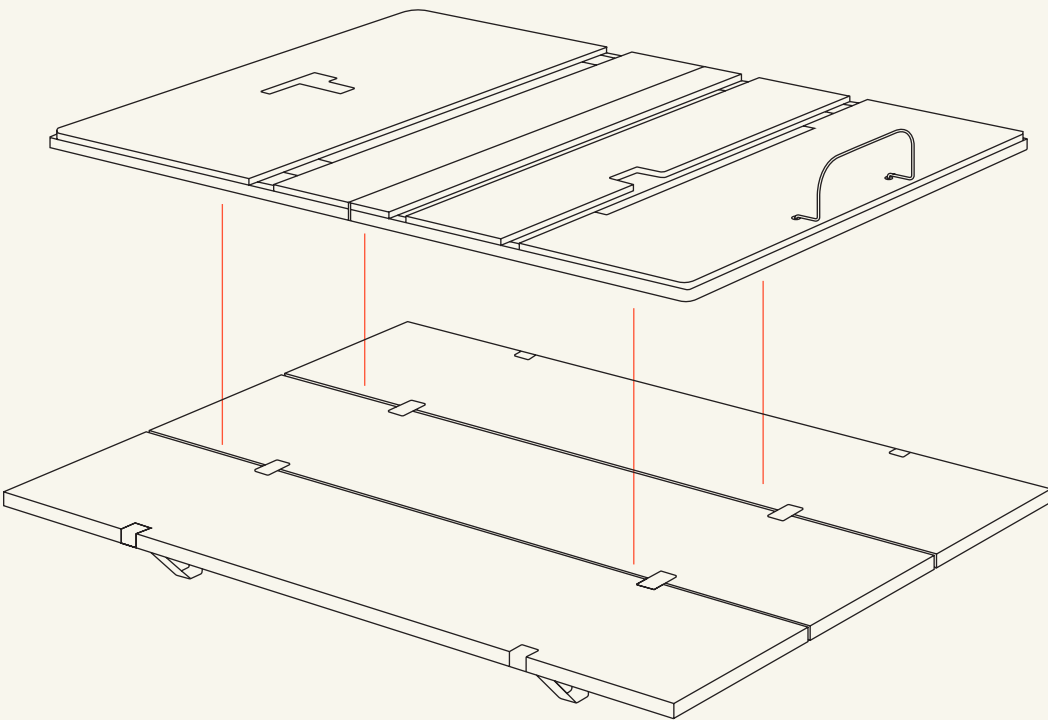
KING:

DROP 4 BOLTS THROUGH OUTERMOST HOLES (AS SHOWN)



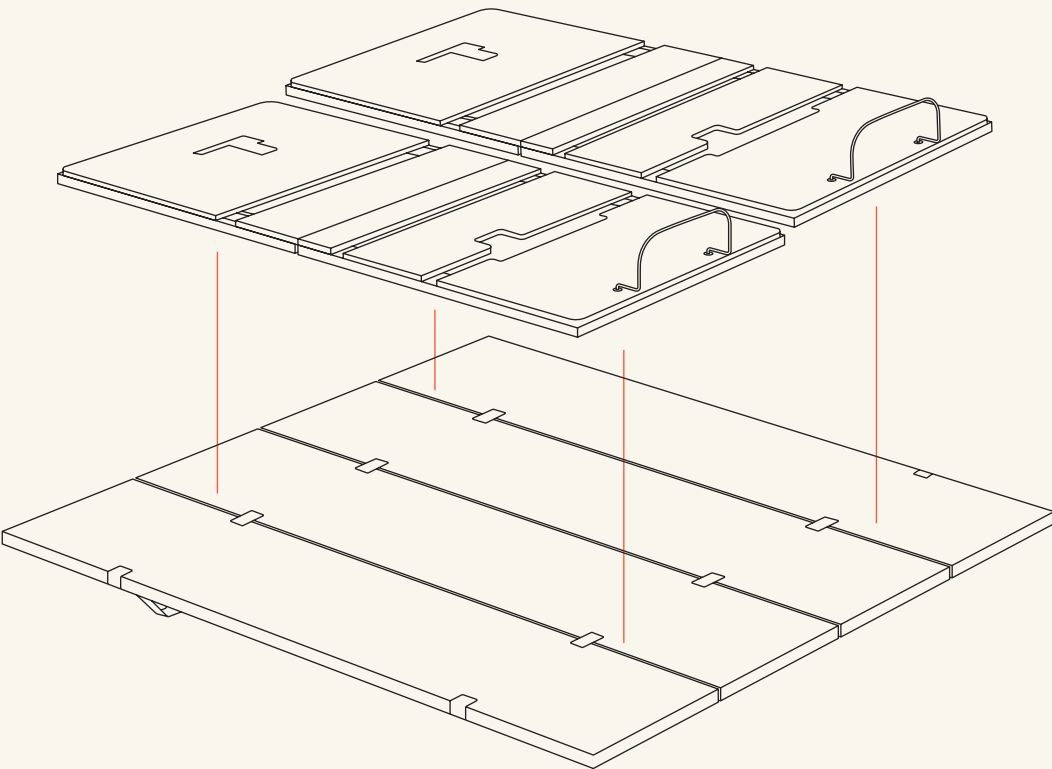
QUEEN:

DROP 4 BOLTS THROUGH OUTERMOST HOLES (AS SHOWN)

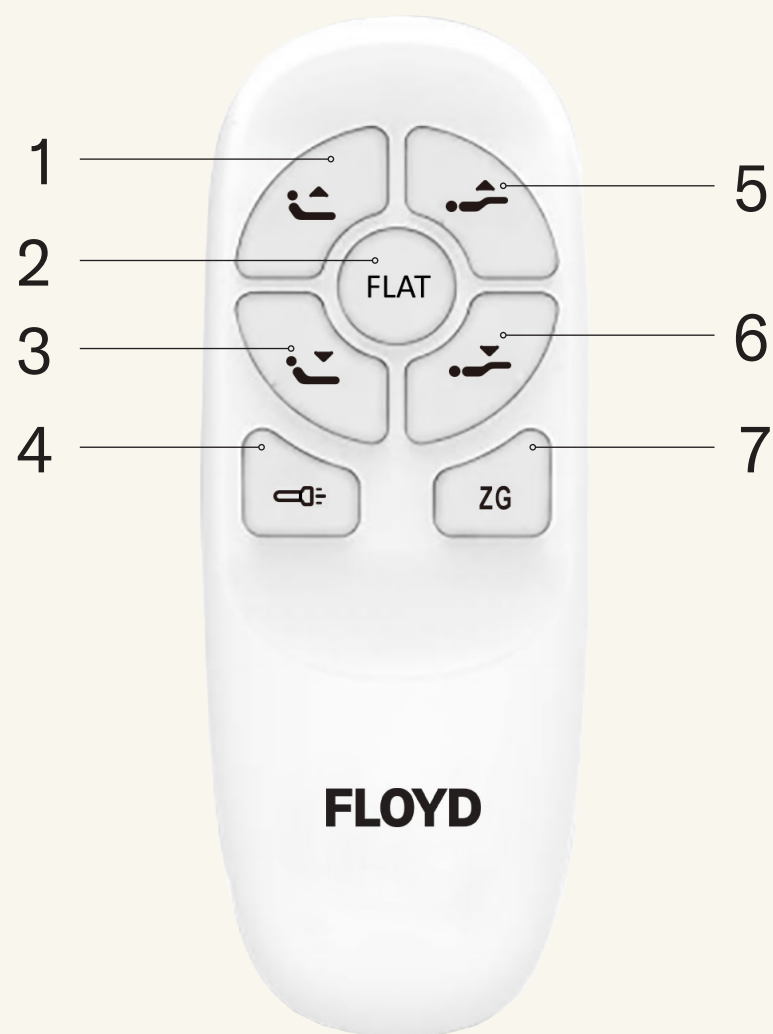


KING (2 TWIN):

DROP 4 BOLTS THROUGH OUTERMOST HOLES (AS SHOWN)



UNDERSTANDING THE CONTROLS



Head Position Adjustments (1, 3)

Press the **Head Up** or **Head Down** button to raise or lower the head of your adjustable bed.

Foot Position Adjustments (5, 6)

Press the **Foot Up** or **Foot Down** button to raise or lower the foot of your adjustable bed.

Flashlight (4)

Press this button to turn on the flashlight on your remote control. Release button to turn it off.

Flat (2)

Press this button to return the bed to flat position.

NOTE: Make sure your bed is in a flat position before using it. Press the FLAT button on the remote control after plugging in the power cord.

ZG or Zero Gravity

Press this button to elevate the legs slightly higher than the chest, in effect, allowing the blood to flow back to the heart to help reduce stress and fatigue.

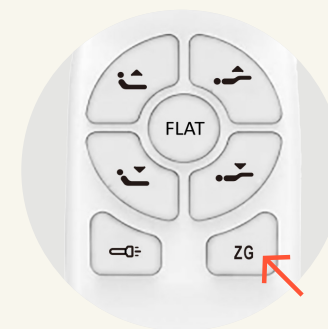
UNDERSTANDING THE FEATURES

- The adjustable bed uses RF (radio frequency) remote control system.
- The buttons are backlit when pressed to aid in the visibility of the remote control in low-light environments.
- It is not necessary to face the receiver when operating the remote control. Remote signal is best transmitted within 6.5 feet (2 meters) of the bed.
- **NOTE:** The bed may have minor intermittent performance interruptions because of typical radio frequency interference. This is normal in the operation of the bed, not a defect.

CUSTOMIZING THE PRESET BUTTON

You can store new head and foot positions by customizing the preset button **Zero Gravity (ZG)**. This can be reprogrammed with your desired positions at any time. For safety reasons, the **FLAT** button cannot be customized.

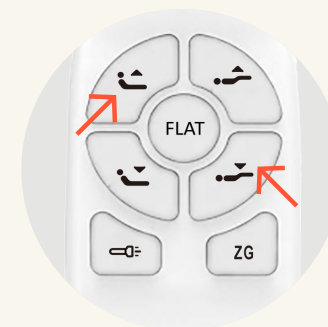
- 1.) Move the head and/or foot sections to your desired position.
- 2.) Press and hold the **ZG** button for three (3) seconds until you hear the control box buzz once, confirming new position has been saved. The new bed position is now stored in your selected preset button overriding the factory default.
- 3.) To restore the presets to their factory settings, see below.



RESETTING YOUR SYSTEM

Resetting the system is sometimes necessary to restore any customizations on the preset buttons to its factory settings.

- 1.) Press and hold the pairing button on the control box for three (3) seconds and the light will start blinking within 15 seconds.
- 2.) Hold down the **Head Up** and **Foot Down** for three (3) seconds, the control box beeps once and the background light of the remote flashes three (3) times.



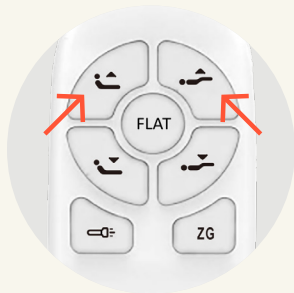
All customized settings on the remote control and control box are now cleared or returned to their factory default settings.

Remote Control Guide

PAIRING YOUR REMOTE TO YOUR BED

Your adjustable bed is already paired to your remote control at the factory. Manual pairing is only needed for replacement remote controls or to change tandem systems back to a single system. **NOTE:** For the pairing to be successful, make sure the distance between the control box and the remote control is not more than two (2) meters.

- Method 1:**
- ① Unplug and plug in the adjustable base.
 - ② When the light on the control box begins flashing, press the **Head Up** and **Foot Up** buttons on the remote control simultaneously. The light will stop flashing and you will hear a beep sound that indicates the remote has been paired with the base.
- Method 2:**
- ① Plug the power cord into the wall outlet.
 - ② Press and hold the pairing button on the control box for three (3) seconds until a light starts flashing to indicate the bed is ready for pairing.
 - ③ Press Head Up and Foot Up buttons on the remote control simultaneously, the light will stop flashing and you can hear the beep sound that will indicate the remote has been paired with the base.



SYNCHRONIZING TWO BEDS FOR TANDEM OPERATION

To operate two adjustable beds simultaneously, you must connect both beds using the sync cable.

- ① Plug both Bed A and Bed B to working and grounded electrical outlets. A surge protector is recommended.
- ② Before starting the sync process, make sure Bed A and Bed B are in a flat position. Press the Flat button on Remote A and Remote B to align the beds properly.
- ③ Plug one end of the sync cable to the control box on Bed A. Insert it into the port labeled "SYNC".
- ④ Plug the other end of the sync cable to the control box on Bed B. Insert it into the port labeled "SYNC".

Beds A and B can now be controlled by both remotes individually.

NOTE: When doing a tandem operation, both Bed A and Bed B should be plugged into working electrical outlets.



ACTIVATING THE EMERGENCY POWER DOWN FEATURE

Your adjustable bed supports the emergency power down feature when a power failure occurs while the head and/or foot sections are raised. **NOTE:** Install the 9V batteries in the power supply unit only during a power failure when the emergency power down function is needed.

- ① Locate and remove the cover on the 9V battery compartment of your power supply unit.
- ② Install two (2) alkaline 9V batteries (not included with the adjustable bed). Replace the battery cover.
- ③ When the 9V batteries are installed and a power failure occurs, press the FLAT button on the remote control for the bed to return to a flat position.

NOTE: The two (2) 9V batteries are for single use only. After lowering the adjustable bed once during a power failure, replace with a new set of batteries.



Remote Control Guide

TROUBLESHOOTING

In the event the adjustable bed fails to operate, investigate the symptoms and possible solutions:

SYMPTOM	SOLUTION(S)
The bed does not respond when the remote is used.	Make sure the remote control is paired with the adjustable bed.
No features or functions of the adjustable bed activates.	Check that the power cord is plugged into a working electrical outlet. Unplug the power cord from the outlet. After 30 seconds, plug it back in. Press any button on the remote control and check if the bed responds.
	Check if the control box is working properly. Make sure the control box is properly connected to the power supply unit by checking if the LED light turns on when the power cord is plugged in.
	Check the batteries in the remote control. Replace with new batteries, if necessary.
	Make sure batteries are properly installed. Follow the markings on the battery compartment.
	Remove batteries. Leave them out for 30 seconds before putting them back into the remote control.
	Scratch the terminals inside the remote's battery compartment with a coin or key.
	Check that the surge protection device or electrical outlet is not defective. Test the outlet by plugging in another working appliance.

Remote control does not work or light up.	Check if the remote buttons light up when pressed. If not, replace the batteries.
	Remove batteries. Leave them out for 30 seconds before putting them back into the remote control.
	Scratch the terminals inside the remote's battery compartment with a coin or key.
	Make sure batteries are properly installed. Follow the markings on the battery compartment.

SYMPTOM	SOLUTION(S)
The adjustable bed stutters when in motion.	Clear any clutter or obstructions under and around the adjustable bed. Radio frequency interference from other remotes or electronic devices may affect normal operation.
	Check the batteries in the remote.
	Press the lift buttons firmly and accurately.

Head or foot section elevates adjustable bed but does not return to flat position.	Your adjustable bed may be obstructed preventing smooth operation. Remove obstructions from around and under the bed.
	Check that the head section is not too close to the wall.
	If a headboard bracket is installed, check that it is not too close to the edge of the mattress. Make sure there is enough distance between the headboard bracket and the mattress.

Head or foot lift funtion has minor interference during operation.	Check the batteries in the remote control. Replace with new batteries, if necessary.
	Make sure that you are following the duty cycle of the motors. Do not operate for more than two minutes over a 20-minute period or approximately 10% duty cycle.
	Press the lift buttons firmly and accurately.
	Wireless remote control may be experiencing common radio frequency interference from other radio transmitting devices. Wait several seconds and then try pressing the lift buttons again.

The adjustable bed is squeaking.	1. Remove or loosen any pin, nut, bolt or white bushing one at a time.
	2. Lubricate it by applying the grease with a cotton swab. Using a lithium or spray lubricant is recommended. (Lubrication can be obtained by contacting our Customer Care Center).
	3. When placing the lubricated pin, nut, bolt, or white bushing back onto the adjustable bed, make sure there is a looser tightening on the nut.
	4. Additional solution: After completing these steps, spray the pins, nuts, bolts, and white bushings with a lubricant.

Attention!

IMPORTANT SAFETY INSTRUCTIONS.
PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT.

SAVE THESE INSTRUCTIONS. PROPER OPERATION OF YOUR ADJUSTABLE BED IS NECESSARY TO ENSURE THE LONG LIFE AND DURABILITY YOU EXPECT FROM A HIGH-QUALITY PRODUCT. THE MANUFACTURER HAS TESTED AND INSPECTED THIS PRODUCT PRIOR TO SHIPMENT.

READ ALL INSTRUCTIONS BEFORE ASSEMBLY & USE. ADULT ASSEMBLY REQUIRED. KEEP SMALL PARTS AND PACKAGING AWAY FROM CHILDREN

NOTES ON USE:
KEEP CHILDREN AND OTHERS SAFE BY FOLLOWING THESE SIMPLE RULES:
DO NOT ALLOW ANY CHILD TO PLAY ON FURNITURE
DO NOT ALLOW CLIMBING ON ANY PIECE OF FURNITURE
DO NOT ALLOW HANGING FROM ANY PIECE OF FURNITURE

ELECTRICAL SAFETY
ALWAYS UNPLUG THIS ADJUSTABLE BED FROM ELECTRICAL OUTLET BEFORE ANY CLEANING OF THE BED. TO SAFELY DISCONNECT, MAKE SURE ALL CONTROLS ARE IN THE OFF POSITION, THEN REMOVE THE PLUG FROM THE OUTLET.

KEEP CORD AWAY FROM HEATED SURFACES. KEEP AIR OPENINGS FREE OF LINT, HAIR AND THE LIKE. NEVER OPERATE WHEN AIR OPENINGS ARE BLOCKED. NEVER DROP OR INSERT ANY OBJECT INTO ANY OPENING. USE ONLY INDOORS.

CEASE USE OF THIS ADJUSTABLE BED AND CONTACT THE CUSTOMER CARE CENTER FOR REPAIR IF: (1) IT HAS A DAMAGED CORD OR PLUG, (2) IT IS NOT WORKING PROPERLY, (3) IT HAS BEEN DROPPED OR DAMAGED, OR (4) IT HAS BEEN DROPPED INTO WATER.

GROUNDING SAFETY
TO REDUCE THE RISK OF ELECTRIC SHOCK, ELECTRICAL FIRE, OR FAULTY OPERATION OF THIS PRODUCT, YOUR ADJUSTABLE BED MAY FEATURE A POLARIZED PLUG MEANT TO BE USED ONLY WITH A GROUNDED ELECTRICAL OUTLET. IF THIS PLUG DOES NOT FIT INTO YOUR OUTLET, CONTACT A QUALIFIED ELECTRICIAN TO INSTALL A PROPERLY GROUNDED OUTLET. FAILURE TO USE A PROPERLY GROUNDED OUTLET FOR THIS PRODUCT WILL COMPROMISE THIS IMPORTANT GROUNDING SAFETY FEATURE. THE USE OF ADAPTERS IS NOT RECOMMENDED UNLESS THE OUTLET IS CHECKED BY A QUALIFIED ELECTRICIAN TO ENSURE THE PROPER GROUNDING OF THE ADAPTER. NOTE: UNAUTHORIZED MODIFICATIONS TO THIS PRODUCT COULD VOID THE ELECTRICAL PORTION OF YOUR WARRANTY.

WARRANTY WARNING!
THIS BED IS SPECIFICALLY DESIGNED TO REQUIRE NO MAINTENANCE BY YOU, THE USER. ANY OPENING OR TAMPERING WITH THE CONTROL BOX, MOTORS, OR HAND

CONTROLS (WITH THE EXCEPTION OF THE BATTERY COMPARTMENT IF EQUIPPED) WILL RESULT IN A VOID OF THE WARRANTY. ONLY THOSE AUTHORIZED MAY CONDUCT REPAIRS OR PART REPLACEMENT ON YOUR ADJUSTABLE BED. UNAUTHORIZED MODIFICATIONS TO THIS PRODUCT COULD VOID THE ELECTRICAL PORTION OF YOUR WARRANTY.

IN-HOME USE ONLY
THIS ADJUSTABLE BED IS DESIGNED EXCLUSIVELY FOR IN-HOME USE.HOSPITAL DISCLAIMER: IT IS NOT DESIGNED FOR HOSPITAL USE AND IS NOT DESIGNED TO MEET HOSPITAL STANDARDS. DO NOT USE THIS BED WITH TENT TYPE OXYGEN THERAPY EQUIPMENT OR USE NEAR EXPLOSIVE GASES.

IMPORTANT SAFETY FEATURES
WEIGHT FAIL SAFE FEATURE: IN THE CASE THAT AN OVERLOAD OF WEIGHT IS PLACED ON THE HEAD OR FOOT MECHANISM, THE CONTROL UNIT WILL AUTOMATICALLY STOP ALL FUNCTIONS. THE CONTROL UNIT WILL AUTOMATICALLY RESUME ALL FUNCTIONS 30 SECONDS AFTER EXCESS WEIGHT IS REMOVED.

THE RECOMMENDED WEIGHT LIMITATIONS FOR YOUR ADJUSTABLE BED IS UP TO 850 LBS. ON ALL SIZES. FOR YOUR ADJUSTABLE BED TO STRUCTURALLY SUPPORT THE RECOMMENDED WEIGHT, WEIGHT MUST BE DISTRIBUTED EVENLY ACROSS THE HEAD AND FOOT SECTIONS. THE ADJUSTABLE BED WILL NOT AND IS NOT INTENDED TO SUPPORT OR LIFT THIS AMOUNT IN JUST THE HEAD OR FOOT SECTION. DEPENDENT ON THE SIZE AND/OR MODEL OF MATTRESS, THE AVAILABLE WEIGHT LIMIT MAY BE LESS.

USER-SERVICEABLE PARTS
THIS BED IS SPECIFICALLY DESIGNED TO HAVE NO MAINTENANCE BY YOU, THE USER. THEREFORE, YOU ARE ENCOURAGED NOT TO OPEN ANY MOTORS, ALTER THE WIRING, OR ADJUST, MODIFY OR CHANGE THE STRUCTURE OF THE PRODUCT, AS IT WILL VOID THE WARRANTY.

RADIO FREQUENCY IS 2.4 GHZ
FCC COMPLIANT DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE

Attention!

IMPORTANT SAFETY INSTRUCTIONS.
PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT.

SAVE THESE INSTRUCTIONS. PROPER OPERATION OF YOUR ADJUSTABLE BED IS NECESSARY TO ENSURE THE LONG LIFE AND DURABILITY YOU EXPECT FROM A HIGH-QUALITY PRODUCT. THE MANUFACTURER HAS TESTED AND INSPECTED THIS PRODUCT PRIOR TO SHIPMENT.

IMPORTANT NOTE: TO COMPLY WITH THE FCC RF EXPOSURE COMPLIANCE REQUIREMENTS, NO CHANGE TO THE ANTENNA OR THE DEVICE IS PERMITTED. ANY CHANGE TO THE ANTENNA OR THE DEVICE COULD RESULT IN THE DEVICE EXCEEDING THE RF EXPOSURE REQUIREMENTS AND VOID USER’S AUTHORITY TO OPERATE THE DEVICE.

CONSUMERS WITH PACEMAKERS
IT IS POSSIBLE THAT THE (OPTIONAL) VIBRATING FEATURE OF THIS ADJUSTABLE BED MAY BE MISINTERPRETED BY SOME PACEMAKERS AS MOVEMENT AND/OR EXERCISE. THIS IS COMMON WITH ANY PRODUCT THAT PRODUCES A VIBRATING MOTION, AND MAY OR MAY NOT AFFECT YOUR PACEMAKER. PLEASE CONSULT YOUR PHYSICIAN WITH ANY CONCERNS.

PRODUCT RATINGS
LIFT MOTOR RESTRICTIONS: THE LIFT MOTORS IN THIS BED ARE NOT DESIGNED TO OPERATE CONTINUOUSLY FOR MORE THAN TWO (2) MINUTES OVER A TWENTY (20) MINUTE TIME PERIOD, OR APPROXIMATELY 10% DUTY CYCLE. TO ENSURE RELIABLE FUNCTIONALITY AND FULL LIFE OF THIS PRODUCT, DO NOT ATTEMPT TO EXCEED THESE LIMITS.

NOTE: ATTEMPTING TO CIRCUMVENT OR EXCEED THIS RATING WILL SHORTEN THE LIFE EXPECTANCY OF THE PRODUCT AND MAY VOID THE WARRANTY.

THE STRUCTURE OF THE BED WILL SUPPORT THE RECOMMENDED WEIGHT WHEN DISTRIBUTED EVENLY ACROSS THE BED. THE HEAD AND FOOT SECTIONS ARE NOT DESIGNED TO INDIVIDUALLY SUPPORT OR LIFT THIS AMOUNT OF WEIGHT. FOR OPTIMAL PERFORMANCE, ENTERING AND EXITING THE ADJUSTABLE BED WITH THE BED IN THE FLAT OR LEVEL POSITION IS RECOMMENDED.

NOTE: EXCEEDING THE RECOMMENDED WEIGHT RESTRICTIONS COULD DAMAGE YOUR ADJUSTABLE BED AND VOID YOUR WARRANTY.

SMALL CHILDREN AND PETS WARNING
IMMEDIATELY DISPOSE OF ALL PACKING MATERIALS AS IT CAN POSE A SMOTHER RISK TO SMALL CHILDREN AND PETS. INJURY COULD OCCUR ALSO IF CHILDREN OR PETS ARE PERMITTED TO PLAY ON OR UNDER THE BED. DO NOT ALLOW CHILDREN TO OPERATE THIS BED WITHOUT ADULT SUPERVISION.

LIFT WARNING
DO NOT SIT ON THE HEAD OR FOOT SECTIONS WHILE IN THE RAISED POSITION, OR DURING LIFT OR LOWERING CYCLES.

MOVING AFTER INSTALLATION
DO NOT PLACE ADJUSTABLE BED VERTICALLY ON ITS HEAD OR FOOT SECTIONS. THIS MAY CAUSE INJURY TO PERSONS OR DAMAGE TO THE ADJUSTABLE BED. TWO PEOPLE ARE REQUIRED FOR MOVING THIS ADJUSTABLE BED DUE TO ITS HEAVY WEIGHT.
SAFETY
WHEN AN OVERLOAD OF WEIGHT IS PLACED ON THE HEAD OR FOOT MECHANISM, THE CONTROL UNIT WILL AUTOMATICALLY STOP ALL FUNCTIONS. THE CONTROL UNIT WILL AUTOMATICALLY RESUME ALL FUNCTIONS AFTER THE EXCESS WEIGHT IS REMOVED.

MESSAGE MOTORS, IF ANY, WILL AUTOMATICALLY SHUT OFF AFTER RUNNING CONTINUOUSLY FOR 15 MINUTES. ALL MESSAGE FUNCTIONS WILL BE OPERATIONAL AGAIN AFTER 5 MINUTES.

NOTICE: THE CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE COULD VOID THE USER’S AUTHORITY TO OPERATE THE EQUIPMENT.

READ THE OWNER’S MANUAL CAREFULLY AND COMPLETELY BEFORE OPERATING THE PRODUCT. ELECTRIC SHOCK MAY OCCUR IF ELECTRICAL COMPONENTS ARE NOT INSTALLED OR OPERATED ACCORDING TO THESE GUIDELINES.

 FOR OPTIMAL SAFETY, YOUR ADJUSTABLE BED SHOULD BE PLUGGED INTO A SURGE PROTECTOR (NOT SUPPLIED).

FOR DIGITAL INSTRUCTIONS, VISIT [FLOYDHOMES.COM/PAGES/ASSEMBLY](https://floydhome.com/pages/assembly) OR SCAN THIS QR CODE:
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